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| **AUSTRIA / AUSTRIJA****Psychosocial and court assistance /** Organizacije za podršku žrtvama<https://www.justiz.gv.at/web2013/home/buergerservice/opferhilfe-und-prozessbegleitung/prozessbegleitungseinrichtungen~2c94848535a081cf0135a4a0496e002d.de.html>**Weisser Ring – 0800 112 112 –**  general victim support / opća služba za podršku**National Call Centre for Victims of Crime 116 006** - Nacionalna telefonska linija za žrtve 116 006C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\home.png Alserbachstraße 18, 3. Stock, Tür 6C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\call.png 116 006call + 43 1 712 14 05envelope office@weisser-ring.atC:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\globe.png <https://www.weisser-ring.at/>  |

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| **BELGIUM / BELGIJA****Judicial Victim Support Services** / Sudske službe za podršku žrtvama**Flemish Community / Flamanska zajednica**globe <https://www.departementwvg.be/justitiehuizen/slachtoffer>* e-mail: slachtofferonthaal.(place)@vlaanderen.be

**French Community** / Francuska zajednica* <http://www.maisonsdejustice.be/index.php?id=4671>
* e-mail: accueildesvictimes.(place)@cfwb.be

**German Community** / Njemačka zajednicaglobe <http://www.ostbelgienlive.be/desktopdefault.aspx/tabid-3918/linkid-647/catid-110>* e-mail: opferbetreuung.justizhaus@dgov.be

**Olivier Lauwers –** general victim support / opća služba za podrškufinancial compensation / novčana naknada* Rue Evers 2-8, 1000 Bruxelles

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| **BULGARIA / BUGARSKA*** **National telephone line for victims of violence** - 0800 1 86 76 / 02 981 76 82 / Nacionalna telefonska linija za žrtve nasilja
* **Human trafficking resource line** - 0800 20 100 / Nacionalna telefonska linija za borbu protiv trgovanja ljudima
* **National telephone line for free legal assistance** - 0700 18 250 /Nacionalna telefonska linija za besplatne pravne savjete
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| **CROATIA / HRVATSKA****Ministry of Justice and Public Administration - Service for Victim and Witness Support/** Ministarstvo pravosuđa i uprave, Služba za podršku žrtvama i svjedocima* Ul. grada Vukovara 49, 10000, Zagreb, Croatia

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* <https://pzs.hr/en/national-call-center-for-victims-of-crime/>
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| **CZECH REPUBLIC / ČEŠKA****Register of providers of assistance to victims of crime** / Registar pružatelja podrške žrtvama <https://otc.justice.cz/verejne/seznam.jsf>**Probation and Mediation Service of the Czech Republic (Probační a mediační služba České republiky) /** Služba za probaciju i medijaciju Češke Republike* Senovážné náměstí 995/1, Praha 1

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* 116 006

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| **DENMARK / DANSKA****Victim Support Denmark (Offerrådgivningen I Danmark) -**  general victim support / opća služba za podršku**National Call Centre for Victims of Crime 116 006 /** Nacionalna telefonska linija za žrtve 116 006* Vesterballevej 5, 7000 Fredericia
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| **ESTONIA / ESTONIJA****Social Insurance Board (Sotsiaalkindlustusamet**) – financial compensation / novčana naknada **National Call Centre for Victims of Crime 116 006 -** Nacionalna telefonska linija za žrtve 116 006 * Paldiski mnt 80 15092 Tallinn
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| **FINLAND / FINSKA****Victim Support Finland (Rikosuhripäivystys) RIKU** - general victim support / opća služba za podršku**National Call Centre for Victims of Crime 116 006 -** Nacionalna telefonska linija za žrtve 116 006 * Maistraatinportti 4 A, 4th floor, 00240 Helsinki

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| **FRANCE / FRANCUSKA****Ministry of Justice /** Ministarstvo pravosuđaDepartment of legal assistance and victim support / Odjel za pravnu pomoć i podršku žrtvamaVictim support office / Ured za podršku žrtvama * Hôtel de Bourvallais 13, place Vendome

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* 116 006

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| **GREECE / GRČKA****Ministry of Justice /** Ministarstvo pravosuđa * 96 Mesogeion Av. Athens, Greece

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| **GERMANY / NJEMAČKA****Information for victims** / Informacije za žrtve kaznenih djela <http://www.odabs.org>**WEISSER RING /** Bijeli krug Njemačka - general victim support / opća služba za podršku**National Call Centre for Victims of Crime 116 006** - Nacionalna telefonska linija za žrtve 116 006* Weberstraße 16, 55130 Mainz

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| **HUNGARY / MAĐARSKA****National Victim Support Services** / Nacionalne službe za podršku žrtvama C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\globe.png <http://www.kormanyhivatal.hu/hu/aldozatsegito-szolgalat>**Victim Support Center of Budapest /** Centar za podršku žrtvama Budimpešta* Budapest, Wesselényi u. 69, 1077

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| **IRELAND / IRSKA****Victim Support Services** / Službe za podršku žrtvama C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\globe.png <http://www.csvc.ie/en/csvc/Pages/Victim%20Services>**Crime Victims Helpline /** telefonska linija za žrtve **National Call Centre for Victims of Crime 116 006** - Nacionalna telefonska linija za žrtve 116 006 * 6-7 Hanover Street East, Dublin 2, D02W320, Ireland

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| **ITALY / ITALIJA****Rete Dafne -**  general victim support / opća služba za podršku* Via Peano 3, 10129 Torino, Italia

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| **LATVIA / LATVIJA****National Call Centre for Victims of Crime 116 006 -** Nacionalna telefonska linija za žrtve 116 006 C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\call.png 116 006C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\globe.png [www.cietusajiem.lv](https://ssl.microsofttranslator.com/bv.aspx?ref=TAns&from=&to=hr&a=www.cietusajiem.lv" \t "_blank)**financial compensation /** novčana naknada* 8000 1801
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| **LITHUANIA / LITVA****Klaipeda Social And Psychological Assistance Center**  - support to victims of domestic abuse and trafficking in human beings **/** podrška žrtvama obiteljskog nasilja i trgovanja ljudima call +370 46 350099envelope kmn@moteriai.ltC:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\globe.png [http:/www.moteriai.lt](http://www.moteriai.lt)  |

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| **LUXEMBOURG / LUXEMBURG****Victim Support –** **General Prosecutor's Office (Service d’Aide aux Victimes (S.C.A.S.) Parquet Général du Grand-Duché de Luxembourg) /** Služba za podršku žrtvama pri tužiteljstvu* Plaza Liberty, Entrée C, 12-18, rue Joseph Junck, L-1839 Luxembourg

call +352 47 58 21 - 628C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\envelope.png scas-sav@justice.etat.luC:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\globe.png <http://www.justice.public.lu> |

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| **MALTA / MALTA****Victim Support Malta** - general victim support / opća služba za podrškuC:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\call.png +356 21 22 83 33C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\envelope.png info@victimsupport.org.mtC:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\globe.png <https://www.victimsupport.org.mt> |

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| **NETHERLANDS / NIZOZEMSKA****Information for victims** / Informacije za žrtve: <https://www.politie.nl/>**Information about court procedures** / Informacije o sudskom postupku/<https://www.rechtspraak.nl/>**Victim Support Netherlands ( Slachtofferhulp Nederland) /** Podrška žrtvama Nizozemska**National Call Centre for Victims of Crime 116 006 -** Nacionalna telefonska linija za žrtve 116 006* Moeder Teresalaan 100 NL - 3527 WB Utrecht

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| **POLAND / POLJSKA****Interactive map** / Interaktivna karta službi za podršku:C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\globe.png <https://www.funduszsprawiedliwosci.gov.pl/pl/znajdz-osrodek-pomocy/>**Information for victims** / Informacije za žrtve:C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\globe.png <https://www.gov.pl/web/numer-alarmowy-112/-48-222-309-900-numer-sos-linia-pomocy-pokrzywdzonym>**Ministry of Justice (**Ministerstwo Sprawiedliwości) / Ministarstvo pravosuđaVictims' Assistance Fund and Post-penitentiary Assistance (Departament Funduszu Sprawiedliwości) /pomoć žrtvama kaznenih djela**SOS number - Victim Assistance Line / Telefon za podršku žrtvama*** 11 Al. Ujazdowskie , 00-950 Warsaw

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| **PORTUGAL / PORTUGAL****Ministry of Justice / Ministarstvo pravosuđa**Commission for the Protection of Crimes Victims, CPVC / Komisija za zaštitu žrtava kaznenih djelafinancial compensation / novčana naknada* Avenida Fontes Pereira de Melo nº 7 – Piso 7º Dto - 1050-115 Lisboa

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| **ROMANIA / RUMUNJSKA****Romanian National Agency against Trafficking in Persons (ANITP)/**Rumunjska nacionalna agencija protiv trgovanja ljudima C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\globe.png [www.anitp.mai.gov.ro](http://www.anitp.mai.gov.ro)**HELPLINE for victims** / Telefonska linija za žrtveC:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\call.png 0 800 800 678C:\Users\aspiljar1\AppData\Local\Microsoft\Windows\INetCache\Content.Word\call.png +40 21 313 31 00 |

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| **SLOVAKIA / SLOVAČKA****Organisations for victim support** / Organizacije za podršku žrtvama: * <https://www.justice.gov.sk/Stranky/Registre/Zoznamy-vedene-MS-SR/Register-pomoc-obetiam-zoznam.aspx>

**Victim Support Slovakia (Pomoc obetiam násilia) -**  general victim support / opća služba za podršku* Dostojevského rad 1, 811 09 Bratislava, Slovakia

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| **SLOVENIA / SLOVENIJA****Information for victims** / Informacije za žrtve: <https://www.gov.si/teme/pravice-zrtev-kaznivih-dejanj/>**Victim Support Office (Služba za podporo oškodovancem)** - general victim support / sudska služba za podršku* Miklošičevi 28, Ljubljana

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| **SPAIN / ŠPANJOLSKA****Ministry of Justice** / Ministarstvo pravosuđa Crime Victims’ Support Offices / Službe za podršku žrtvamaglobe <https://www.mjusticia.gob.es/es/ciudadanos/victimas/oficinas-asistencia-victimas>* <https://www.mjusticia.gob.es/BUSCADIR/ServletControlador?apartado=buscadorPorProvinciasForm&tipo=ATV&lang=es_es>

**Red Cross in Spain** / Crveni križ* Avenida Reina Victoria, 26; 28003 Madrid – Spain

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| **SWEDEN / ŠVEDSKA****Victim Support Sweden (Brottsofferjouren Sverige) /** Organizacija za podršku žrtvama**National Call Centre for Victims of Crime 116 006 -** Nacionalna telefonska linija za žrtve 116 006* Hammarby Fabriksväg 25, 120 30 Stockholm

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| **SWITZERLAND / ŠVICARSKA****Weisser Ring Switzerland / Bijeli krug Švicarska -** general victim support / opća služba za podršku* Dufourstrasse 96, 8008 Zürich, Switzerland

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| **UNITED KINGDOM / VELIKA BRITANIJA****Victim Support England & Wales /** Služba za podršku Engleska i Wales* House, 50, 56-60 Hallam St, Marylebone, London W1W 6DA, UK

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